

To: All IDHS Fire/EMS/EMA/Explosive Certification Customers
From: IDHS Certification
Date: 07/10/08

Effective Friday July 11th, 2008 the entire certification database for all certifications will be closed for one week.

We are doing a database upgrade that will combine fire, EMS , EMA, explosive and law enforcement certifications.

This is a huge undertaking that will require a review of over 20,000 individual certifications. ALL IDHS certification staff will be committed to the data transfer and review.

We have been planning for this week over six months. Many IDHS and ILEA staff members have been involved in this process and we expect to be back on line rather quickly with no noticeable effect to your our customers.

We have processed all test requests for the next two weeks.

Practical skill examination sheets are available for the most part on the IDHS website.

IDHS certification staff will not be grading tests, issuing certifications or answering the telephone during this critical.

We will have a person assigned during this critical time at the 800-666-7784 to answer the phone and take messages.

John M. Buckman III, CFOD, GiFire

Chief
Indiana Firefighter Training System
Fire and EMS Certification
302 W. Washington Street Room E-208
Indianapolis, IN 46204

Direct 317-417-3695
Email jbuckman@dhs.in.gov
www.in.gov/dhs



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